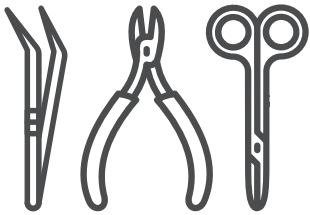


OUR PORTRAIT



WHO

Ideal-tek is a leading manufacturer and supplier of **precision tweezers, cutters** and **instruments**.



FROM

Headquarters & Manufacturing are in **Ticino, Switzerland**.



TO

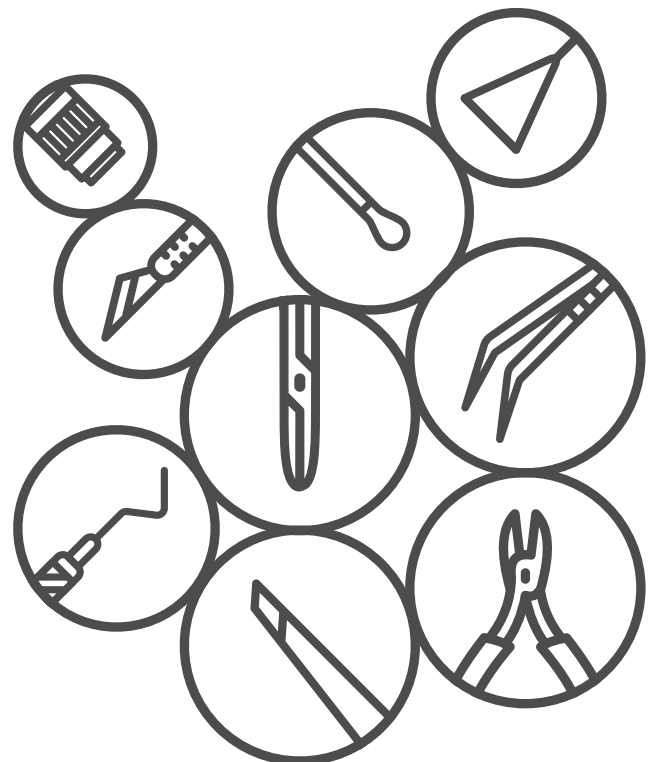
Ideal-tek tools are sold in **45 countries** by a network of **150 distributor partners**.

WHY

MISSION

First quality manufacturer of precision instruments creating value through a perfect balance between industrialization and craftsmanship with an high understanding of our end users and distributors needs and expectations.

We strongly believe that long-term partnerships are the key to our past, present and future success.



HOW
VALUES



Transparency

Business ethics are our first priority.



Reliability

We are always consistent and dependable.



Business Agility

Adapt to market and environmental changes.



Politeness

We are polite and professional in all our relationships.



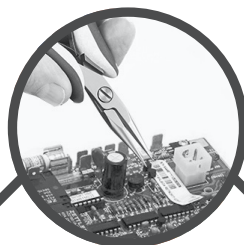
PURPOSE
MARKETS



Medical Device



Life Science & Microscopy



Electronics

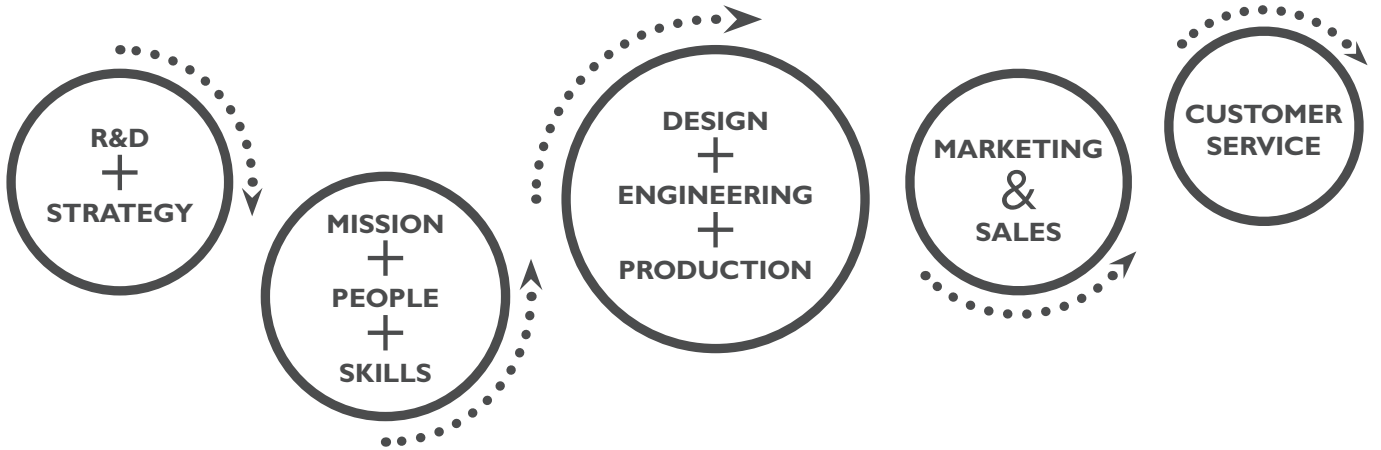


Watchmaking & Jewelry



Beauty

OUR VALUE CREATION



OUR KNOW-HOW

Ideal-tek combines 50+ years of successful experience with a passionate team focused on producing and providing the highest quality precision tools to a global marketplace.

Ideal-tek precision instruments are the perfect balance between HUMAN CRAFTSMANSHIP and INDUSTRIALIZATION.

OUR QUALITY

**ISO 9001
CERTIFIED**

**ISO 13485
CERTIFIED**

Production Quality Control processes include checks on geometry, hardness, chemical resistance and tool life. Every Ideal-tek instrument passes a rigorous final test before our customer handles it.

OUR STRENGTHS

Innovation that helps our customers to work more productively

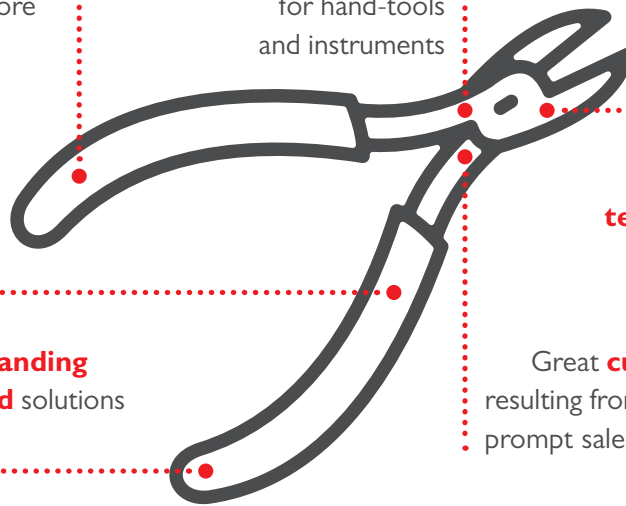
One stop shop for hand-tools and instruments

Tailor-made tools perfected for your applications, with Innovation Lab

Comprehensive and easily accessible **technical information**

Attentive to **understanding** and providing **tailored** solutions for customer needs

Great **customer experience** resulting from reliable products and prompt sales and technical support



2018/2019

STRATEGIC INITIATIVES



Employees

Continue to invest in a healthy workplace environment and employee well-being



Production

Improve efficiency and execute 5S implementation



Environment

Continue to refine processes to reduce waste



Partners

Grow our transparent and value-based relationships with customers and suppliers

OUR ATTITUDE TO SUSTAINABILITY

It is an Ideal-tek priority to care for our company family and to be a responsible global corporate citizen.

OUR SOCIAL GOALS COMMUNITY

Care for Local Neighborhood



TicinoPerBambini.ch family association: Ideal-tek President is volunteer president of the association and Ideal-tek supports the organization with accounting and other services



Ideal-tek provides financial support of several local associations

OUR ENVIRONMENT ECOSYSTEM

Respect through Technology



New Ventilation System



New Heating and Cooling System



Silicon Free Company



REACH/RoHS Compliant Company



Carpooling

WORK IN PROGRESS



Photovoltaic System







Sustainable Packaging







Recycling · Circular Economy

OUR PEOPLE
EMPLOYEES



Safety and Well-being

-  Team Building Activities
-  HR and Psychologist Counseling Office
-  Firefighting Course
-  Safety Course
-  First-aid Course
-  Nutrition Culture
We encourage all employees to follow a healthy diet and we provide workplace hydration bottles

**Empowerment and
Continuing Vocational Training**

-  Support and training young people with SLD (Specific Learning Disorder)
We are training a dyslexic apprentice with a specific coach to reach good results at school and at work
-  Company paid Foreign Language Training
-  Company paid Professional Courses
-  University Internships
We collaborate with SUPSI University, Lugano, Switzerland and other Universities train students in our company

WORK IN PROGRESS

-  Smart Working
-  Supporting Education
Creating / Financing a new SLD foundation to help young people achieve a professional diploma